

RELOCATION TODAY»

Always with you. Always there.

General Information for Checked or Cabin Pets

Reservations

Pets traveling in the cabin require a reservation to ensure no more than seven pets are booked on any single flight. To ensure your pet is accommodated, please make arrangements in advance by contacting airline reservations.

Checked pets do not need a reservation.

Attention dog show participants: Capacity is limited therefore checked pets are accepted on a first-come basis.

Check In

- Being prepared will help reduce stress for you and your pet. Please remember:
- You must check in at the ticket counter – Curbside or Self-Service Check-In is not allowed.
- Allow extra time beyond normal check-in guidelines.
- Checked pets will not be accepted more than four hours prior to your flight time.

You will be asked to complete a checklist with an agent. Here are a few of the questions as examples:

- Are separate food/watering dishes securely attached and accessible without opening the kennel?
- When was the last time the pet was fed and offered water?
- Have you complied with all government requirements for international destinations?
- Have you provided an original, valid health certificate for checked pets?
- Can the pet sit, stand and rest comfortably without touching any of the sides of the kennel?

View a list of animal relief areas at select airports. If your airport is not listed, please ask for directions or assistance at our ticket counter.

Types of Pets Allowed

Generally, cats and dogs are the only types of pets accepted but check with airline for other types of pets. Be sure to ask about breed restrictions for more details. They will maintain the right to refuse acceptance of any animal that is exhibiting aggressive behavior.

Checked Pet Carrier Guidelines

Generally, the maximum size for checked kennels is a series 500 kennel with the following dimensions: 40" long x 27" wide x 30" high. However, this size kennel is not accepted on the Boeing 737 or McDonnell Douglas MD-80 (S80) aircraft. Kennels checked on MD-80s must be able to fit through the cargo door while remaining in an upright position.

RELOCATION TODAY»

Always with you. Always there.

Kennels Must/ Kennels Must Not:

Be large enough for animals to stand, turn around, sit and lie down in a natural position. NOT be collapsible (those which can fold down flat).

Be constructed of wood, metal, plastic or similar materials. NOT be made entirely of wicker.

Have top and bottom secured together with bolts or screws when the kennel is designed as two piece (top and bottom). NOT be made of welded mesh or wire mesh.

Have a door constructed of welded or cast metal. NOT be snap-top, soft-sided, cardboard or knock-down.

Have doors secured by the customer with releasable cable ties attached to all four corners. See example. American Airlines will provide the ties at no cost. NOT have plastic doors.

Be escape proof and the door must fasten securely. NOT have top opening doors.

Be leak-proof. NOT have wheels unless they are retractable, removable, taped, or otherwise rendered inoperable.

Have ventilation on two sides in addition to the door. NOT be a series 700 kennel which is not allowed on any aircraft.

Have separate food and watering dishes securely attached inside the kennel so that if necessary, the animal can be fed and watered without opening the kennel. NOT exceed 100 lbs. when the weight of the pet, the kennel and its contents are combined.

Have a small bag of food for a 24-hour period attached to the top.

Be clean with no offensive odors and contain absorbent material or litter (no straw, hay or wood shavings).

Number of Checked Pets Allowed

A maximum of two checked pets per passenger is allowed.

Checked Pet Temperature Restrictions

Temperature restrictions have been established to ensure animals are not exposed to extreme heat or cold in the animal holding areas, terminal facilities, when moving the animals between terminal and aircraft or on an aircraft awaiting departure.

Heat Restriction / Cold Restriction

Pets cannot be accepted when the current or forecasted temperature is above 85 degrees Fahrenheit (29.4 degrees C) at any location on the itinerary.

Pets cannot be accepted when the ground temperature is below 45 degrees Fahrenheit (7.2 degrees C) at any location on the itinerary.

For summer travel, your best bet is early morning flights; for winter travel, midday may be better if a warm up trend is more common in the day.